



huntergas
COLLECTION

HUNTER HAWK 4 MKII GAS STOVE



User Instructions

Please leave this instruction booklet with the user after the installation is complete. Leave the system ready for operation and instruct the user in the correct use of the appliance and operation of its controls. Please refer to the appliance data plate for the specific model type.

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PLEASE READ THESE INSTRUCTIONS CAREFULLY

It is important that your stove is correctly installed and operated, as HS Gas cannot accept responsibility for any fault arising from incorrect installation of this product.

WELCOME!

Congratulations on purchasing your new Hawk 4 MKII Stove. Here at Hunter Stoves Group we hope it will keep you warm for many years to come!

This manual is designed to ensure your stove is installed correctly and to familiarise you with its operation.

Should you have further questions, please do not hesitate to contact your Hunter Stoves Retailer.

IMPORTANT POINTS FOR THE USER

- Read all instructions carefully before attempting to operate this appliance.
- If you have any doubts about the suitability of your chimney for the appliance, please consult your local Hunter Stoves Gas stockist/dealer. The chimney must be given a precautionary sweep before connection to the appliance.
- It is required by law that any appliance using gas is installed by a GAS SAFE registered fitter in conjunction with these instructions and in accordance with current regulations.
- Fires can be dangerous, always use a fireguard in the presence of children, the elderly or the infirmed.
- All outer surfaces of the appliance are working surfaces except for the gas control knobs and control cover plate.
- It should be noted that heat given off from this appliance might affect articles placed close to it. Curtains should not be positioned above the appliance or within 300mm of the sides. Caution should also be taken if the appliance is to be sighted near to 'embossed' type wallpapers.
- Although the appliance is referred to as a stove it is not designed as a 'cooker' or a 'dryer'. It is only CE approved for use as a room heater with a decorative fuel effect.
- **WARNING** – Do not use the appliance if the glass door panel is broken, removed or if the door is open.

- The GAS SAFE REGISTERED ENGINEER commissioned to install this appliance is wholly responsible for deciding the suitability of any flue arrangement to operate in conjunction with this gas appliance.

NOTE: During the first few uses the appliance may emit an unpleasant odour. This is the paint curing. It is non-toxic, but for your comfort you may wish to ventilate the room by opening the doors and windows.

GAS LEAK

If you think you have a gas leak or you can smell gas call the 24-hour Gas Emergency Services immediately on 0800 111 999.

Also do the following:

- Turn of the gas supply at the Meter / emergency control valve.
- Do not turn on/off any electrical switches.
- Ventilate the property; open all windows and doors.
- Do not smoke. Extinguish all sources of ignition.

THE FIREBED

- The stove is supplied with base ceramics and coals/logs, which are to be arranged by the fitter in strict accordance with the installation instructions. The purchaser must not alter the layout of the coals/logs or add any extra coals/logs.
- The coals/logs used in this stove to produce a realistic coal/log effect are made from ceramic fibre based material. The coals/logs may change colour after use, which is quite normal.
- Replacement base ceramic and coals/logs must be sourced from your approved Hunter Stoves Gas stockist.

NOTE: It will take approximately 15-20 minutes for the firebed to take on its proper appearance of glowing coals and yellow flames.

OPERATING THE APPLIANCE

It is strongly recommended that these instructions are read and thoroughly understood in advance of operating this appliance.

Gas Control Cover Plate

To gain access to the gas control valve, the cover plate must first be opened. The cover plate opens from the left and swings out, away from the stove to expose the gas controls.

Burner Controls

The gas control valve is situated at the front on the left-hand side of the appliance, behind the gas control cover plate.

Pilot Assembly

The pilot assembly is positioned at the front of the burner tray on the right-hand side.

IMPORTANT NOTE

The fitted with a spillage system (TTB), which is in close proximity to the draught diverter and operates to shut the appliance off if the evacuation of combustion products is interrupted (for example caused by lack of flue pull or flue blockage).

If this occurs, restart the appliance (as detailed in the “Lighting the Appliance” section, page 6).

If the spillage system repeatedly operates to shut the appliance down, a GAS SAFE registered engineer should be contacted to examine the appliance and installation.

LIGHTING THE APPLIANCE

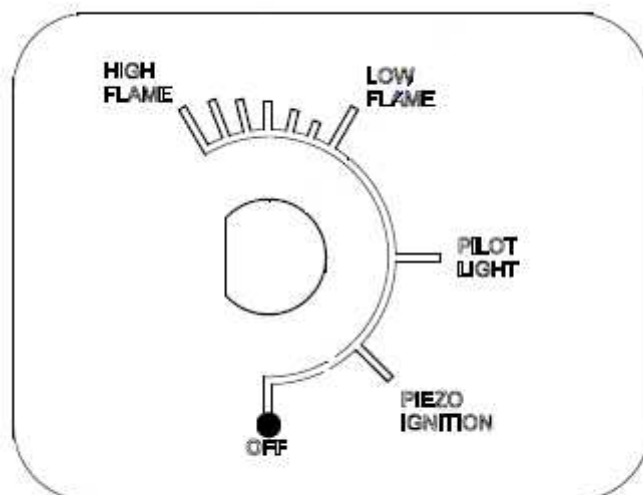


Diagram 1: The Gas Control Valve

Lighting the Pilot Flame

The gas control valve is fitted with a control knob and gas control valve plate (shown in diagram 1).

Push in and turn the control knob anti-clockwise from the off position until an audible click can be heard, which causes an ignition spark (between 'off' and 'pilot light' in diagram 1). Continue to hold down for approximately 10 seconds after the pilot burner flame has been established (If the pilot does not light then repeat the procedure listed above).

Adjusting between High and Low Output Settings (Main burner)

Once the Pilot Flame has been established, push the control knob in again and turn anticlockwise to the desired setting position (high flame or low flame).

To adjust the stove from high flame to low flame, push the control knob in and rotate the knob clockwise until an audible click is heard when the 'low flame' position is reached.

Important Note: It will take approximately 20 – 30 minutes for the fire bed to take on its proper appearance of glowing red coals/logs and yellow flames.

WARNING!

Should the burner extinguish for any reason, allow at least 3 minutes to elapse before attempting to re-ignite.

Returning the Stove back to the Permanent Pilot position

The control knob can be pushed in and turned from the 'high flame' or 'low flame' positions clockwise to the 'Pilot light' position.

Turning the Appliance Off Completely

Pushing in and turning the control knob fully clockwise will decrease the flame height and the output of the stove right down to minimum and then to OFF. The stove should always be returned to the 'Off' position if it is to be left unattended.

NOTE: Condensation may form on the glass and other surfaces when the appliance is first lit. This is normal and will evaporate in a short period. To reduce the amount of condensation on start-up the pilot flame can be left alight.

CARE, MAINTENANCE AND SERVICING

Check your chimney and flue arrangement at least annually and have the chimney system swept at least once a year.

Painted Appliances

The outside of the appliance is finished with a heat resistant paint and can be cleaned with a soft brush. Do not attempt to clean the appliance if it is hot. If required, the finish can be renovated using a proprietary stove paint or polish.

Stainless Steel Appliances

The outside of the appliance can be cleaned with a soft brush or lint free cloth. Do not attempt to clean the appliance if it is hot. If required, the stove can be polished using stainless steel cleaner.

A GAS SAFE registered fitter must carry out servicing at least annually and where necessary replace unserviceable components with only genuine Hunter Stoves Gas parts.

Service Records can be kept on the following page for your convenience.

SERVICE RECORDS

1ST SERVICE

Date of Service
Next Service Due
Company
Signed.....

2ND SERVICE

Date of Service
Next Service Due
Company
Signed.....

3RD SERVICE

Date of Service
Next Service Due
Company
Signed.....

4TH SERVICE

Date of Service
Next Service Due
Company
Signed.....

5TH SERVICE

Date of Service
Next Service Due
Company
Signed.....

6TH SERVICE

Date of Service
Next Service Due
Company
Signed.....

7TH SERVICE

Date of Service
Next Service Due
Company
Signed

8TH SERVICE

Date of Service
Next Service Due
Company
Signed

9TH SERVICE

Date of Service
Next Service Due
Company
Signed

10TH SERVICE

Date of Service
Next Service Due
Company
Signed

WARRANTY INFORMATION

2 year standard warranty

Any appliance bought through the showroom of an authorised Hunter Stoves Group dealership will automatically be covered by our standard 2 year conditional guarantee.

However this standard 2 year warranty can be extended to a 5 year or 10 year conditional warranty dependent on the model type (5 years- Boiler models, 10 years- Room heater and Gas models).

To qualify for this extended warranty option you need to:

1. Register your purchase by one of the following

- (i) Online at <https://www.hunterstoves.co.uk/knowledge-hub/warranty-registration/>
- (ii) By Fax. 01392444617*
- (iii) By post Hunter Stoves Ltd, 8 Emperor Way, Exeter, EX1 3QS*

*use the Warranty Registration Form

2. Retain your proof of purchase.

Warranty conditions

For the Standard 2 year or extended 5/10 year warranty to be valid and to remain in force throughout the warranty period the following must have been carried out:

1. The appliance must have been installed by an appropriately qualified engineer (from the Competent Person Scheme) in accordance with the manufacturer's instructions and in compliance of any relevant national or local building regulations. Please visit the following link for details on the Competent Person Scheme:
<https://www.gov.uk/guidance/competent-person-scheme-current-schemes-and-how-schemes-are-authorised>.
2. The appliance will need to be registered within two months of purchase and the commissioning and installation documentation completed (these need to be kept by the end user).
3. The appliance must be serviced within 12 months of the installation date for the second year of the standard warranty to be valid, and within every 12 month anniversary thereafter to maintain the validity and coverage of any extended warranty. For this purpose the installation and user instructions, supplied with the appliance, makes a provision for receipts and annual services to be recorded. This is needed in the event of a claim during the warranty period.
4. Only genuine Hunter Stoves spare parts or consumables can be used in the servicing and maintenance of the appliance during any standard or extended warranty period. These can be sourced from your authorised supplier directly or through our website spares portal. www.hunterstoves.co.uk/spares.
5. Any problems or issues giving rise to any claim under the standard or extended warranty must be submitted to the authorised Hunter Stoves Group retailer from whom you

originally purchased the appliance. Hunter Stoves Group will then offer appropriate support and help through your original authorised supplier to solve any issues.

6. The standard or extended warranty option is not transferable. It is solely for the benefit of the original purchaser of the appliance. For this purpose please retain the proof of purchase.

Warranty exclusions

No warranty period is extended to naturally-wearing replaceable consumables and spare parts within the appliance. Such parts include, but are not limited to:

For Solid Fuel Stoves:

Glass and rope/ceramic seals
Fire bricks
Baffles/Throat plates
Log retainers, grate supports & catch bars
Grate parts
Ash-pans
Clip-in Boilers

For Gas Stoves:

Gas pilot assemblies
Thermocouples and Oxy pilots
Ceramic log & coal 'fuel -effects'

For both Solid Fuel and Gas Stoves:

The paint or surface covering of the appliance:

Damage to the paint surface caused by the appliance being stored in a damp and cold environment is not covered on the warranty.

In the course of the initial firings of the appliance the paint or enamel surface may change colour. This is considered to be normal and as such is therefore not covered by the warranty.

Damaged caused by over firing, resulting in cracking, bubbling or discolouration to the paint or enamelled surface finish is not covered by the warranty.

Warranty limitations

1. Damage to the appliance due to specific local conditions caused by draft or chimney defects.
2. Damage resulting from installation and use where installation is not in accordance with the manufacturer's instructions or local building and/or safety regulations.
3. Damage or premature wear caused by burning inappropriate fuels such as Bituminous coal, "Petro-Coke" or any other Petroleum based coals. Please visit the HETAS website, www.hetas.co.uk, for a full list of approved fuels which are covered by the warranty. Fuels outside of this list are not covered by the warranty.

4. Damage caused by burning material with high creosote content or any other painted/treated timber.
5. Consequential loss to associated non Hunter Stoves Group products is not covered under the warranty.
6. Consequential loss relating to decorations, soft furnishings or other household assets is not covered under the warranty.
7. Cost associated with the removal and re-installation of an appliance subject to a warranty claim.

Hunter Stoves Group total liability will only extend to the total purchase price paid for the goods in any warranty claim. Hunter Stoves Group reserve the right to replace, repair or refund to value of goods purchased.

ANY HUNTERS STOVES GROUP PRODUCT PURCHASED VIA AN INTERNET SUPPLIER, OR THROUGH AN UNAUTHORISED STOCKIST WILL ONLY BE SUPPORTED BY THE STATUTORY, 12 MONTH GUARANTEE AND WILL NOT QUALIFY FOR ANY EXTENDED 5 OR 10 YEAR WARRANTY.

The Hunter Stoves Group extended warranty option does not affect your statutory rights.

This revised standard or extended 5 or 10 year warranty option comes into effect on 1st September 2015 and will apply to all appliances sold from that date.

This standard/extended warranty applies to purchases of Hunter Stoves within the United Kingdom and the Republic of Ireland. Purchases in all other countries are subject to the warranty conditions specified by the distributor in those markets.

FURTHER INFORMATION

For extra guidance on using your stove, please visit our YouTube channel by searching 'Hunter Stoves Group' or see the helpful hints section of our website; www.hunterstoves.co.uk.

This appliance is suitable for intermittent burning.
This appliance should not be used in a shared flue.

All genuine Hunter Group spares can be purchased through our website www.hunterstoves.co.uk/spares or through your authorised dealer. A spares list can be found in your 'Installation and Servicing Instructions'.



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